

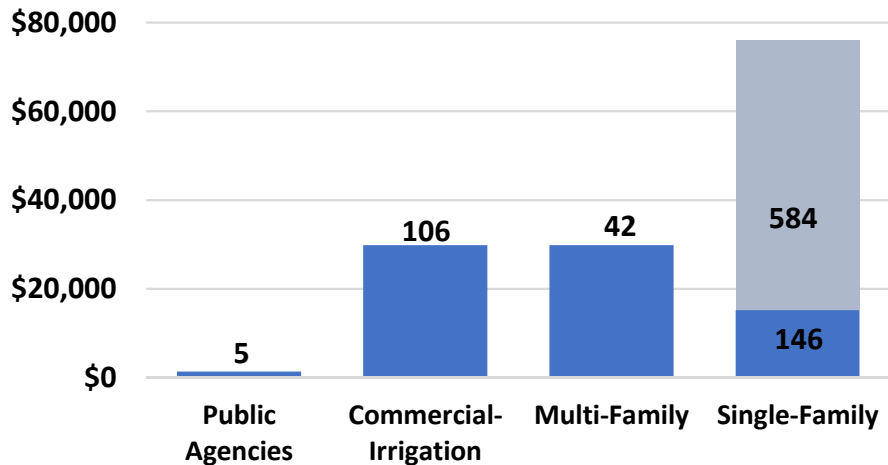


## Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due, as of : 3/28/2025

### Current Delinquent Balance by Customer Type

(with number of accounts for customer type)

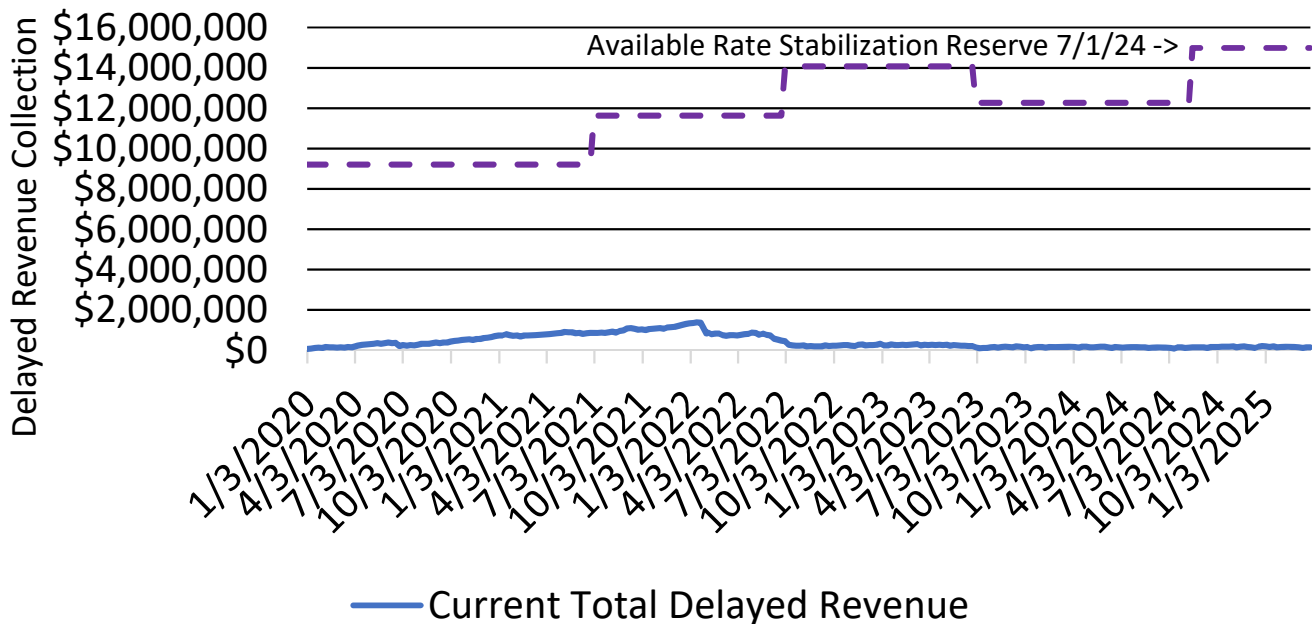


Gray = est. proportion of accounts in areas with less than 80% CA MHI

As of Date	Delinquent Balance
1/3/2025	\$186,903
1/10/2025	\$159,099
1/17/2025	\$183,130
1/24/2025	\$143,609
1/31/2025	\$158,296
2/7/2025	\$156,932
2/14/2025	\$167,991
2/21/2025	\$151,809
2/28/2025	\$153,143
3/7/2025	\$131,426
3/14/2025	\$105,974
3/21/2025	\$138,991
3/28/2025	\$137,067 *

\*Balance as a percent of annual revenue = 0.27%

### Delayed Revenue with Rate Stabilization Reserve Balance



#### Sweetwater Authority Low-income Customer Assistance Program (LCAP):

- 292 customers have signed up for the LCAP program as of March 28, 2025
- Customers that apply and are approved will receive a \$20 bill credit for six consecutive bi-monthly water bills.
- More information can be found at <https://www.sweetwater.org/Customers/Low-Income-Customer-Assistance-Program>