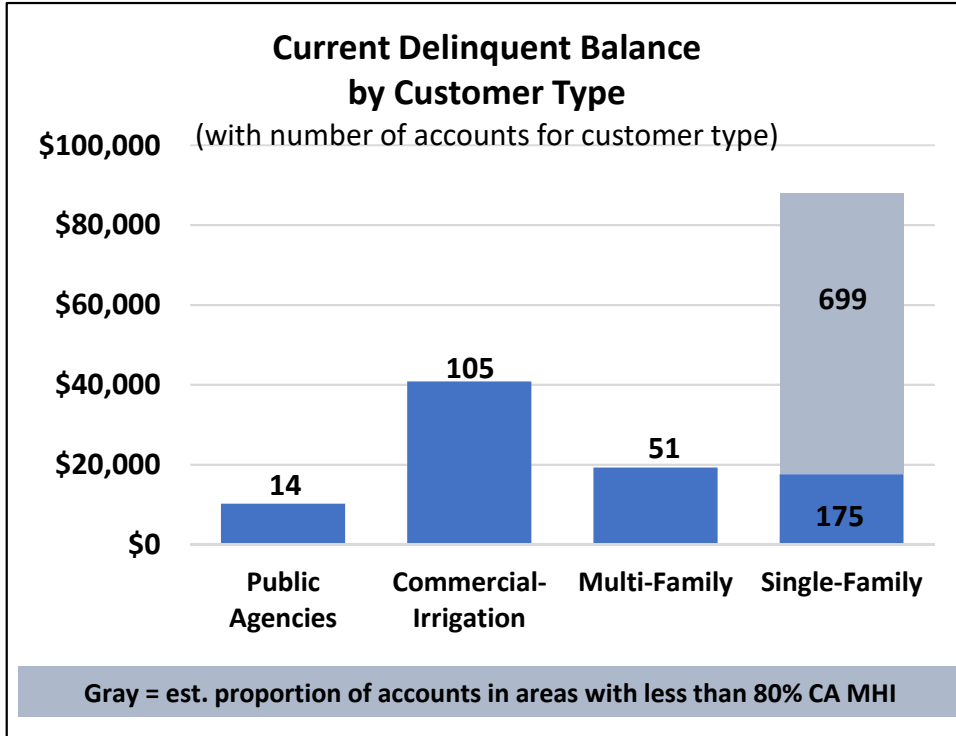




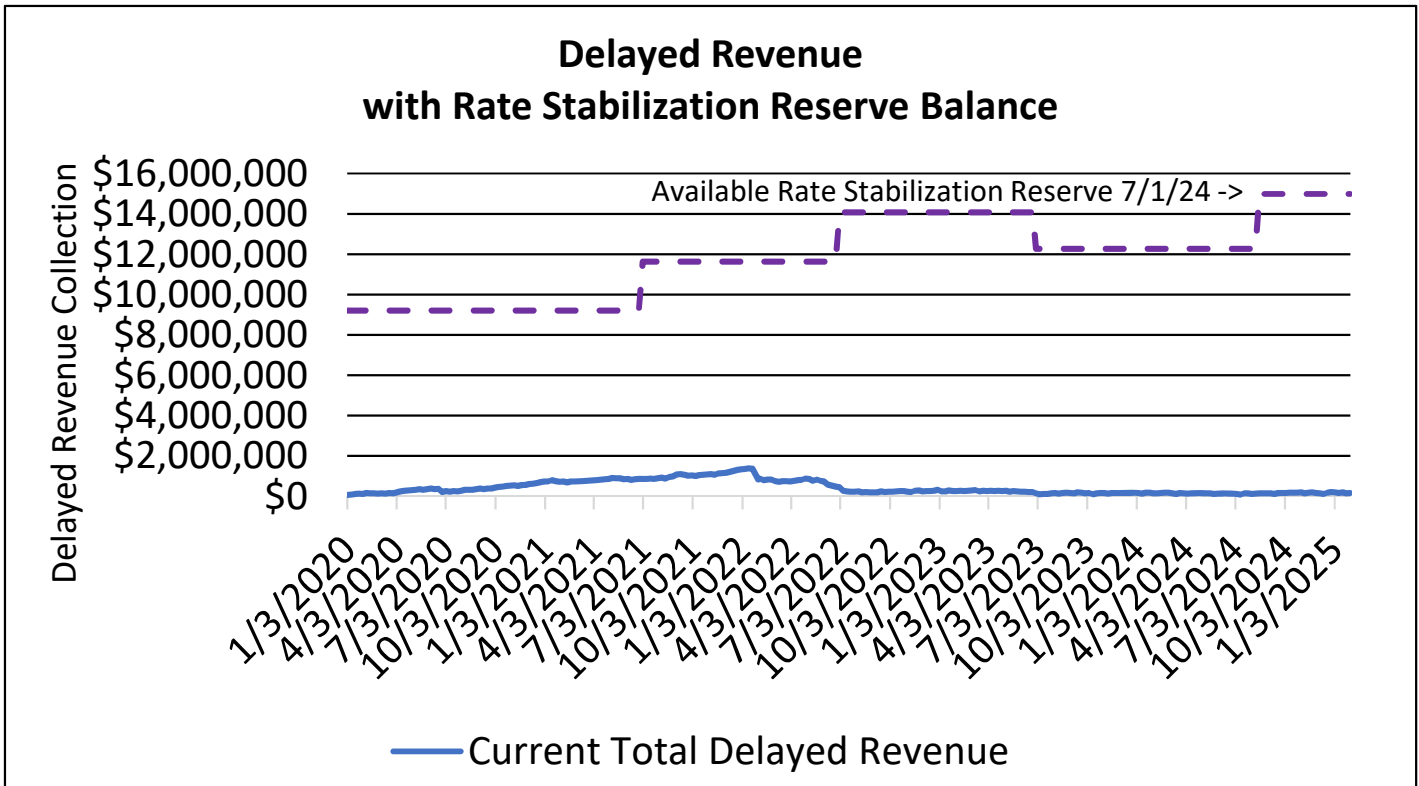
Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due, as of : 1/31/2025



As of Date	Delinquent Balance
11/8/2024	\$132,472
11/15/2024	\$163,002
11/22/2024	\$182,625
11/29/2024	\$158,092
12/6/2024	\$139,795
12/13/2024	\$107,473
12/20/2024	\$164,959
12/27/2024	\$197,397
1/3/2025	\$186,903
1/10/2025	\$159,099
1/17/2025	\$183,130
1/24/2025	\$143,609
1/31/2025	\$158,296 *

*Balance as a percent of annual revenue = 0.32%



Sweetwater Authority Low-income Customer Assistance Program (LCAP):

- 237 customers have signed up for the LCAP program as of January 31, 2025
- These customers are either already receiving a bill credit or will start receiving a credit on their next water bill.
- Customers that apply and are approved will receive a \$20 bill credit for six consecutive bi-monthly water bills.
- More information can be found at <https://www.sweetwater.org/Customers/Low-Income-Customer-Assistance-Program>