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**To:** Sandoval, Scott  
**Subject:** RE: Google Review - 5 Stars

**From:** Shoecraft, Gwyneth <[gshoecraft@sweetwater.org](mailto:gshoecraft@sweetwater.org)>  
**Sent:** Monday, December 9, 2024 8:21 PM  
**To:** Harpenau-Parks, Gregg <[gharpenauparks@sweetwater.org](mailto:gharpenauparks@sweetwater.org)>; Sandoval, Scott <[ssandoval@sweetwater.org](mailto:ssandoval@sweetwater.org)>  
**Subject:** Google Review - 5 Stars

Please see a recent Google review below. Kudos to Stacey!



**Kelly Megahan**

9 reviews • 1 photo

★★★★★ 2 days ago

I had a great experience with Sweetwater Authority. Stacy B. was very helpful on multiple occasions. On 9/30/24, Stacy responded to our call and immediately sent out very professional workers who got to the root of the problem. Later, two workers came out to fix the problem and went above and beyond with their customer service skills. I can say it is not often that we receive this type of excellent service in other services we receive, so I would like to commend them for their service. Thank you!

**Gwyneth Shoecraft**  
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