
To: Harpenau-Parks, Gregg
Subject: RE: Google Reviews - 5 Stars

From: Shoecraft, Gwyneth <gshoecraft@sweetwater.org>
Sent: Tuesday, November 19, 2024 7:42 AM
To: Harpenau-Parks, Gregg <gharpenauparks@sweetwater.org>
Subject: Google Reviews - 5 Stars

Gregg,

Please see two more recent reviews below. Kudos to your staff!



Sylvia Mangubat

6 reviews



★★★★★ 3 days ago **NEW**

I had to call Sweetwater Authority to turn off our water main due to a leak. It was around 6 pm and Joe Mateos responded quickly and took care of securing our water. He had to return once we thought it was fixed and found there was another leak undetected. So, he secured again until we got the second leak repaired and returned again. Joe is the most pleasant, easy to work with, utility company representative I've ever encountered, Such an asset for the company. Thank you, Joe!

↩ Reply 👍 Like



Adriana Passion

17 reviews



★★★★★ 3 days ago **NEW**

I came in to the office today and Stacey helped me. Such a wonderful person and nice. I love her customer service.

↩ Reply 👍 Like

Gwyneth Shoecraft
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Sweetwater Authority
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