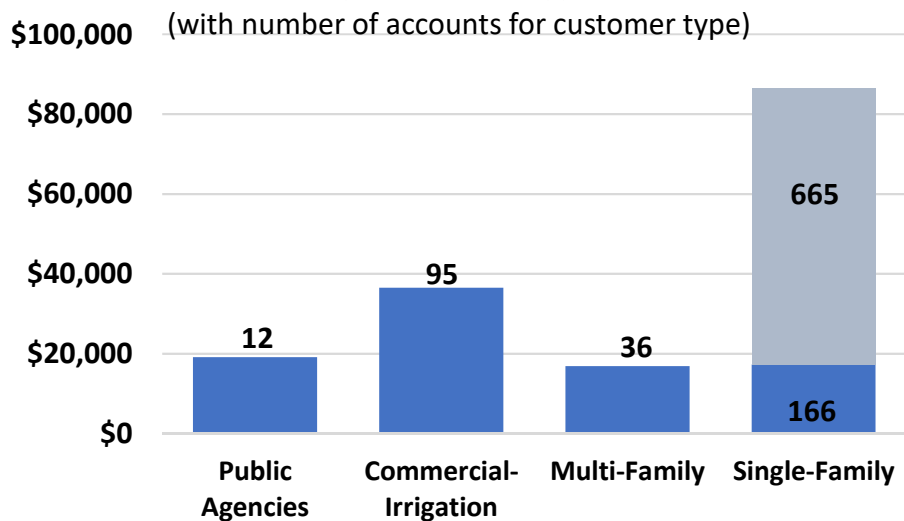




## Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due, as of : 1/10/2025

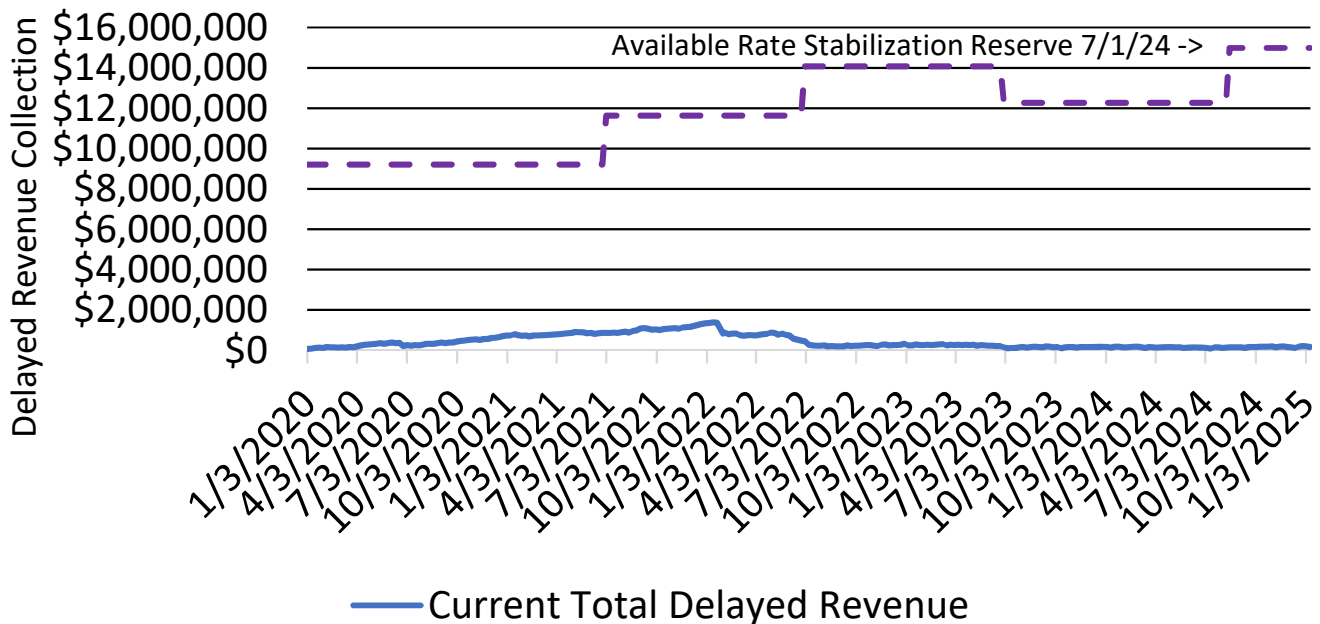
### Current Delinquent Balance by Customer Type



| As of Date | Delinquent Balance |
|------------|--------------------|
| 10/18/2024 | \$164,405          |
| 10/25/2024 | \$168,816          |
| 11/1/2024  | \$186,796          |
| 11/8/2024  | \$132,472          |
| 11/15/2024 | \$163,002          |
| 11/22/2024 | \$182,625          |
| 11/29/2024 | \$158,092          |
| 12/6/2024  | \$139,795          |
| 12/13/2024 | \$107,473          |
| 12/20/2024 | \$164,959          |
| 12/27/2024 | \$197,397          |
| 1/3/2025   | \$186,903          |
| 1/10/2025  | \$159,099 *        |

\*Balance as a percent of annual revenue = 0.32%

### Delayed Revenue with Rate Stabilization Reserve Balance



#### Sweetwater Authority Low-income Customer Assistance Program (LCAP):

- 229 customers have signed up for the LCAP program as of January 3, 2025
- These customers are either already receiving a bill credit or will start receiving a credit on their next water bill.
- Customers that apply and are approved will receive a \$20 bill credit for six consecutive bi-monthly water bills.
- More information can be found at <https://www.sweetwater.org/Customers/Low-Income-Customer-Assistance-Program>