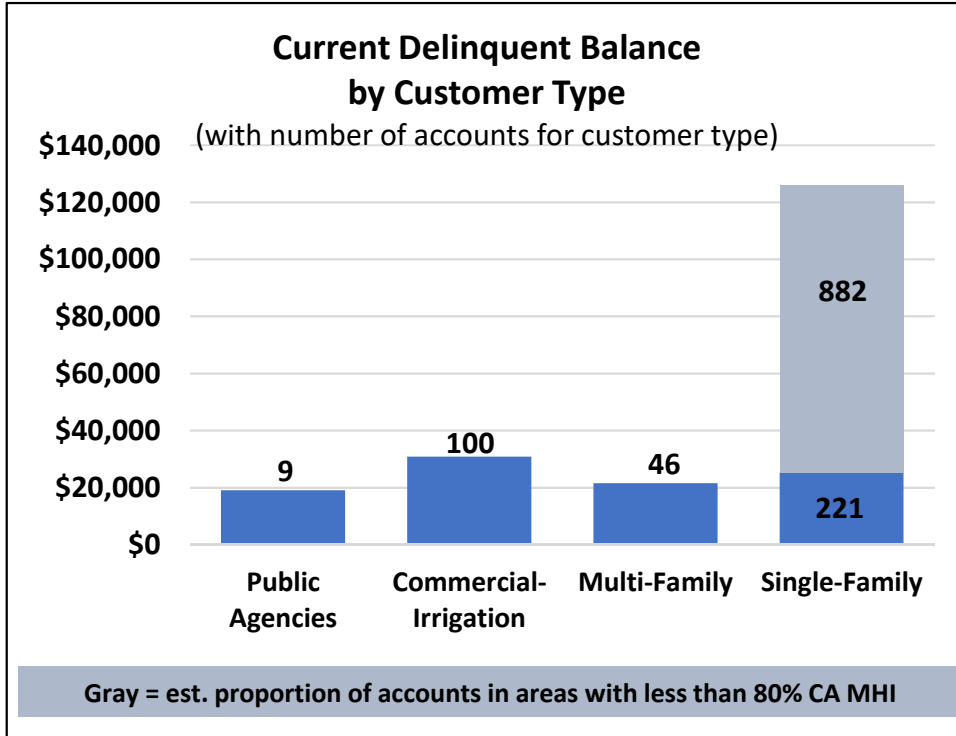


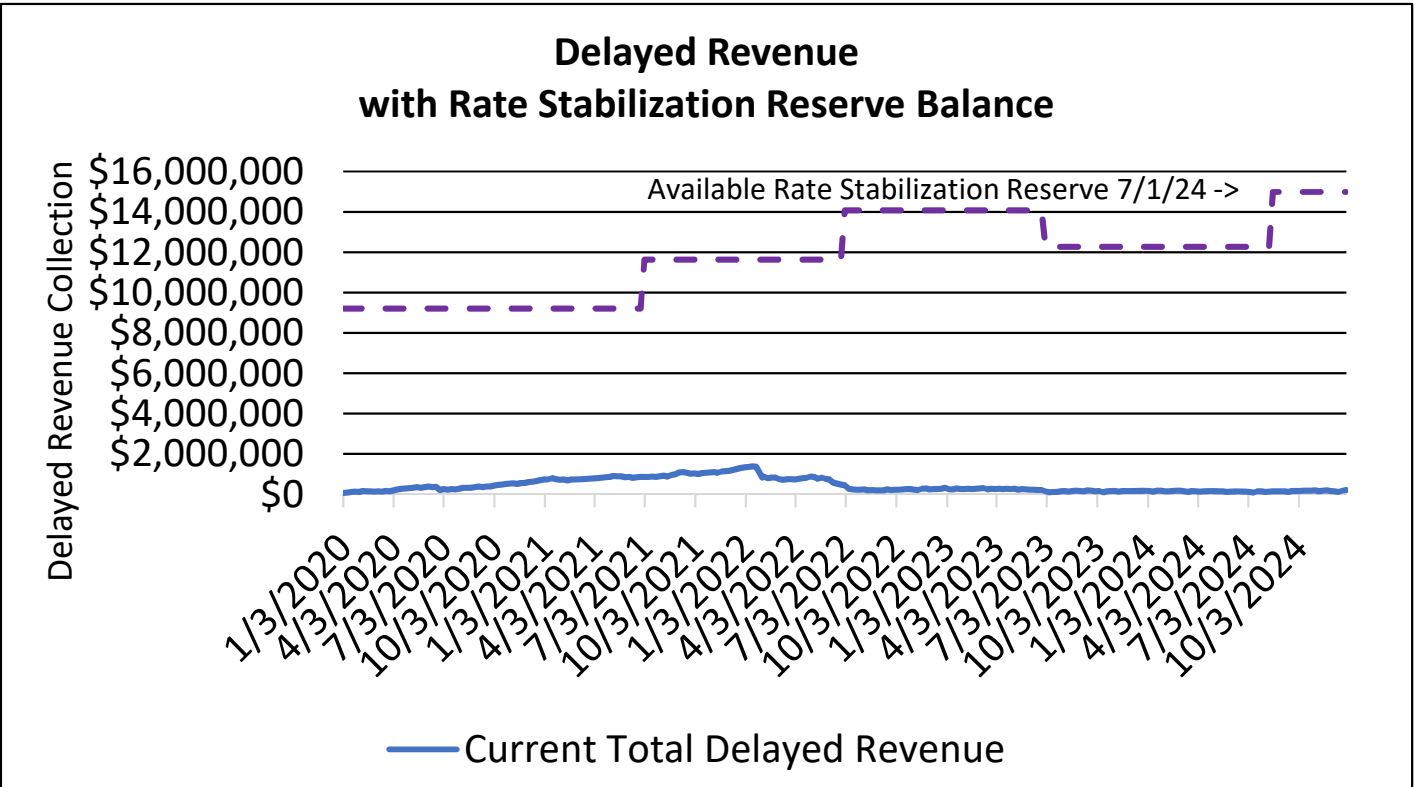
Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due



| As of Date | Delinquent Balance |
|------------|--------------------|
| 10/4/2024 | \$151,403 |
| 10/11/2024 | \$166,404 |
| 10/18/2024 | \$164,405 |
| 10/25/2024 | \$168,816 |
| 11/1/2024 | \$186,796 |
| 11/8/2024 | \$132,472 |
| 11/15/2024 | \$163,002 |
| 11/22/2024 | \$182,625 |
| 11/29/2024 | \$158,092 |
| 12/6/2024 | \$139,795 |
| 12/13/2024 | \$107,473 |
| 12/20/2024 | \$164,959 |
| 12/27/2024 | \$197,397 * |

*Balance as a percent of annual revenue = 0.39%



Sweetwater Authority Low-income Customer Assistance Program (LCAP):

- 220 customers have signed up for the LCAP program as of December 27, 2024
- These customers are either already receiving a bill credit or will start receiving a credit on their next water bill.
- Customers that apply and are approved will receive a \$20 bill credit for six consecutive bi-monthly water bills.
- More information can be found at <https://www.sweetwater.org/Customers/Low-Income-Customer-Assistance-Program>