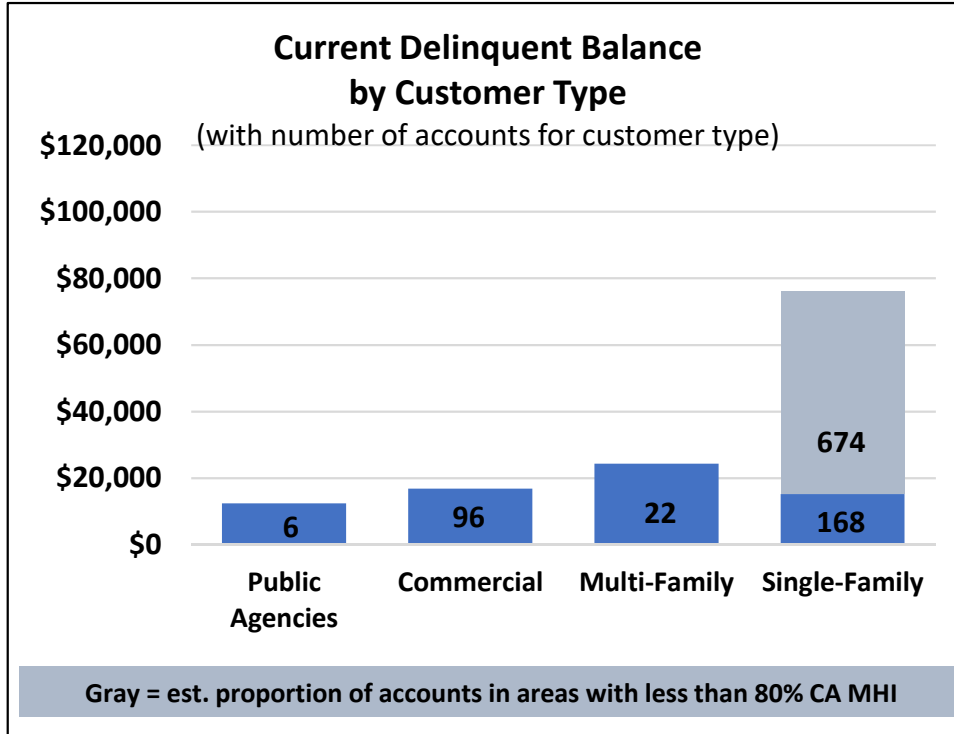


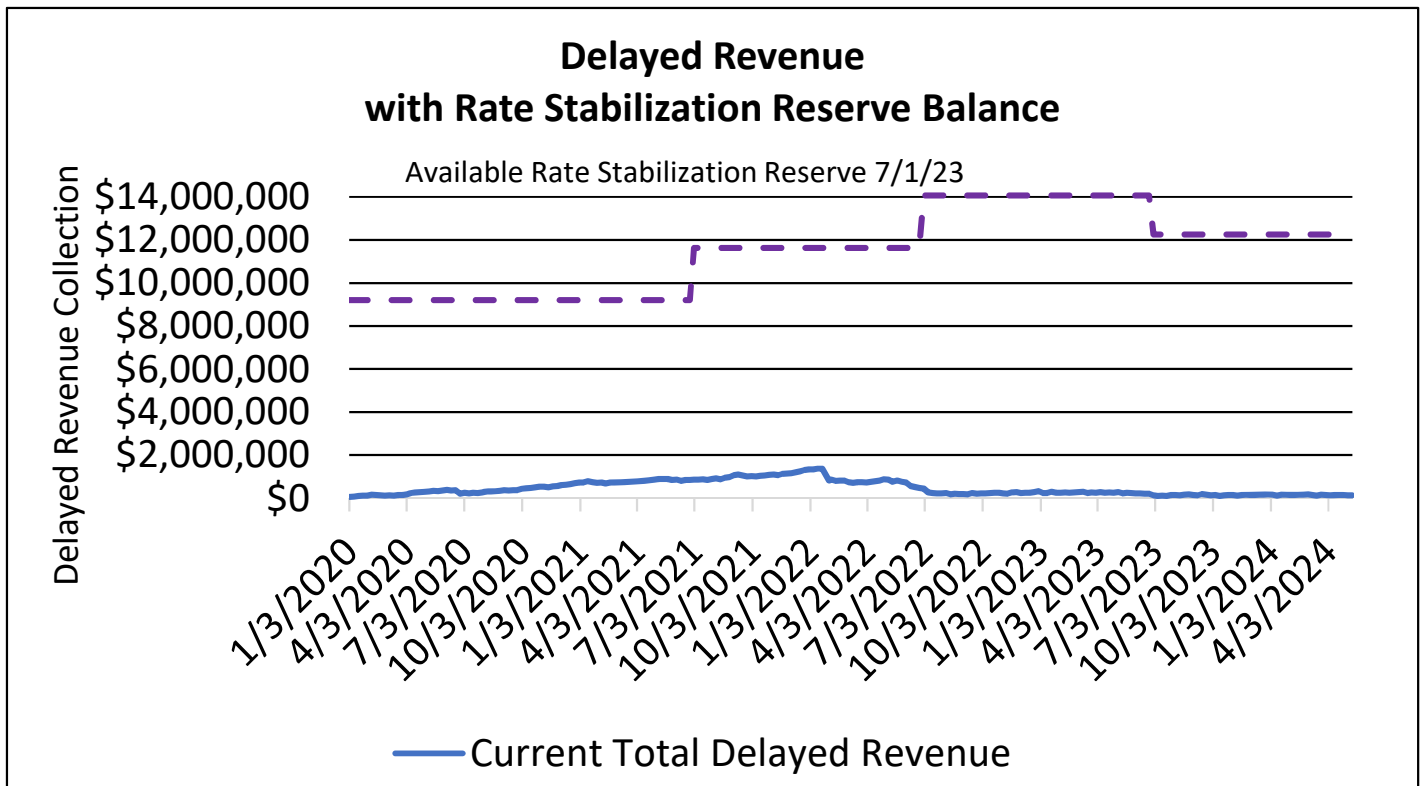
Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due



As of Date	Delinquent Balance
2/16/2024	\$151,479
2/23/2024	\$162,955
3/1/2024	\$170,487
3/8/2024	\$136,998
3/15/2024	\$110,068
3/22/2024	\$157,236
3/29/2024	\$145,024
4/5/2024	\$127,970
4/12/2024	\$142,891
4/19/2024	\$139,687
4/26/2024	\$147,606
5/3/2024	\$132,418
5/10/2024	\$131,872 *

*Balance as a percent of annual revenue = 0.26%



Notes:

- Standard collection processes in place since May 2021 when State's service disconnection prohibition ended.
- February 2024 staff received confirmation of phase II of State funding payment in the amount of \$32,822.93; the accounts with delinquent balances generated during 2020 and 2021 are now current.
- The Low Income Water Assistance Program (LIHWAP) has provided \$264,783.67 in funding to 354 Customers to date.