

From: Moses, Lisa <lmoses@sweetwater.org>

Sent: Wednesday, August 30, 2023 11:09 AM

To: Bellama, Stacey <sbellama@sweetwater.org>; Rasmussen, Stephen
<srasmussen@sweetwater.org>

Cc: Harpenau-Parks, Gregg <gharpenauparks@sweetwater.org>; De Paz, Jomar
<jdepaz@sweetwater.org>; Pena Veloz, Jorge <jpenaveloz@sweetwater.org>

Subject: Kudos from 4 [Redacted] Sweetwater Rd [Redacted]

Good Morning,

I received a message from Judith Belville, from [Redacted] Sweetwater Road, praising the two of you for your outstanding Customer Service! Even though she may have a leak, she expressed her gratitude for you, Stephen, for helping her so much and you, Stace, for explaining, since she didn't really understand. She stated she came out of this more knowledgeable about her possible situation and was very appreciative.

Great job both of you and thank you!

Lisa