


Sweetwater Authority

Service Proposal



Lisa Gardner
Associate Member Services Director
lgardner@infotech.com
1-888-670-8889 ext.3629
September 6, 2023

Hi Kevin,

On behalf of our entire team at Info-Tech Research Group, I am pleased to present this proposal for IT Research and Advisory services to you and your IT department at Sweetwater Authority.

Info-Tech's IT Research and Advisory membership provides you with access to our powerful diagnostic tools and key research to help you systematically improve your IT department's performance.

To help you maximize the impact of your membership, we also provide an unmatched level of member service.

I welcome the opportunity to work with you and your IT executives at Sweetwater Authority. Should you have questions at any time, please contact me directly at your convenience.

Sincerely,

Lisa Gardner
Associate Member Services Director
lgardner@infotech.com
1-888-670-8889 ext.3629

Info-Tech Research Group

3960 Howard Hughes Parkway
Suite 500, Las Vegas, NV, USA
89169

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Proposal prepared for:

Kevin Kasner

Sweetwater Authority
505 Garrett Ave, Chula Vista, California,
United States 91910-5505

SERVICE AGREEMENT WITH INFO-TECH RESEARCH GROUP

Service Start Date: November 4, 2023 || Contract Length: 3-year

Contact: Kevin Kasner

Sweetwater Authority

Product	Description	Quantity	Subtotal	Discount	Total
Small Enterprise Advisory Membership	Unlimited analyst calls, full diagnostic access,1 combined Contract Review / Price Benchmarking and Negotiation Engagement, 1 software selection engagement	1.00	\$17,612.09	\$880.60	\$16,731.49
Industry /SE	Deep Insights Tailored To Your Industry	1.00	\$5,982.37	\$299.12	\$5,683.25
Team Membership	Access to core research content - project blueprints, Info-Tech Academy, online Leadership training, software selection content, tools and templates library	1.00	\$3,733.00	\$186.65	\$3,546.35
Reference Membership	Access to core research content - project blueprints, Info-Tech Academy, software selection content, tools and templates library	3.00	\$0.00	\$0.00	\$0.00
Total Discounts:					\$1,366.37
Total:					\$25,961.09

All items stated on this document are in USD and is subject to applicable taxes.

Unless otherwise stated, consulting and workshop engagements do not include travel and expenses, which will be charged in addition to the fees listed. Workshops purchased as part of membership expire without refund or credit at the end of the membership period covered by the purchase. Workshops purchased outside membership expire without refund or credit 1-year after purchase. Please work with your member services representative to select and schedule workshops prior to expiration.

Subject to applicable taxes. If your company is tax exempt, please provide a valid tax exemption certificate with the signed proposal. This Service Agreement is subject to the terms of the Federal Supply Schedule for Info-Tech, available online, including s 552.238-114 (Use of Federal Supply Schedule Contracts by Non-Federal Entities) of the GS-35F-298GA Contract Clause

Unless agreed to in writing, any customer terms, including purchase order terms and conditions, are of no force or effect. By signing this Service Agreement, you agree to pay the fees set out herein annually for the term indicated.

This proposal has a definite expiry date of September 22, 2023.

Please return this signed Service Agreement to Info-Tech by DocuSign, email lgardner@infotech.com or fax (1-519-432-2506). Please include PO if required. Thank you for your business!

The signature below affirms your commitment to pay for the services ordered in accordance with the terms of this Service Agreement and the GSA Approved Terms of Use.

If you are tax exempt, please provide tax exemption certificate.

Term Number	Invoice Date	Invoice Amount	Term Start Date	Term End Date	Notes
1	September 29, 2023	\$25,961.09	November 4, 2023	November 4, 2024	1 SE Advisory Seat, Industry SE, 1 Team Membership, 3 Reference Memberships. Multi-year discount applied.
2	September 29, 2024	\$25,961.09	November 4, 2024	November 4, 2025	1 SE Advisory Seat, Industry SE, 1 Team Membership, 3 Reference Memberships. Multi-year discount applied.
3	September 29, 2025	\$25,961.09	November 4, 2025	November 4, 2026	1 SE Advisory Seat, Industry SE, 1 Team Membership, 3 Reference Memberships. Multi-year discount applied.

Name _____ Signature _____

Title _____ Date _____