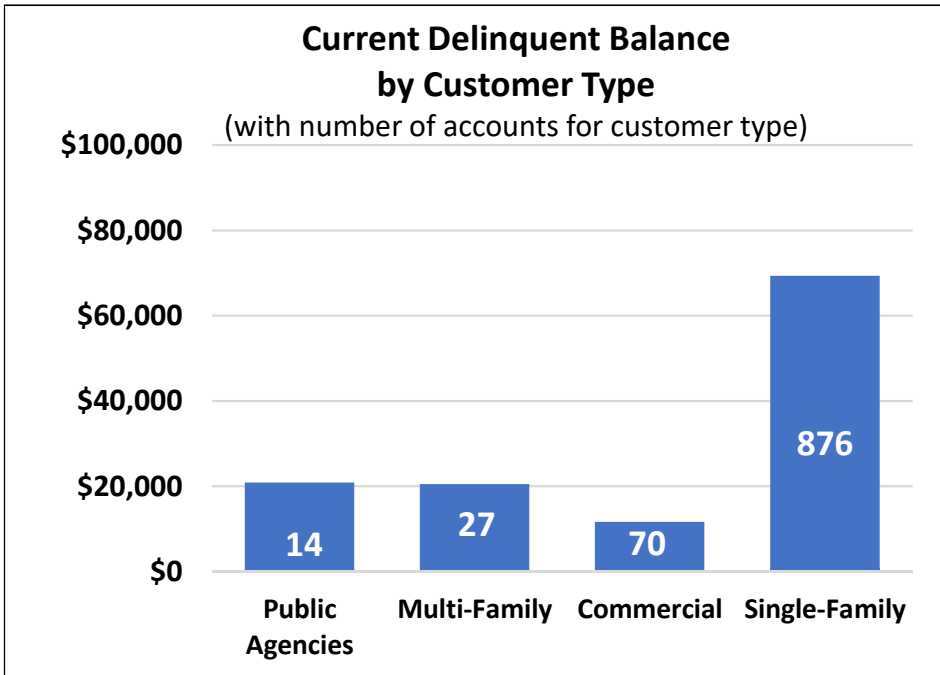


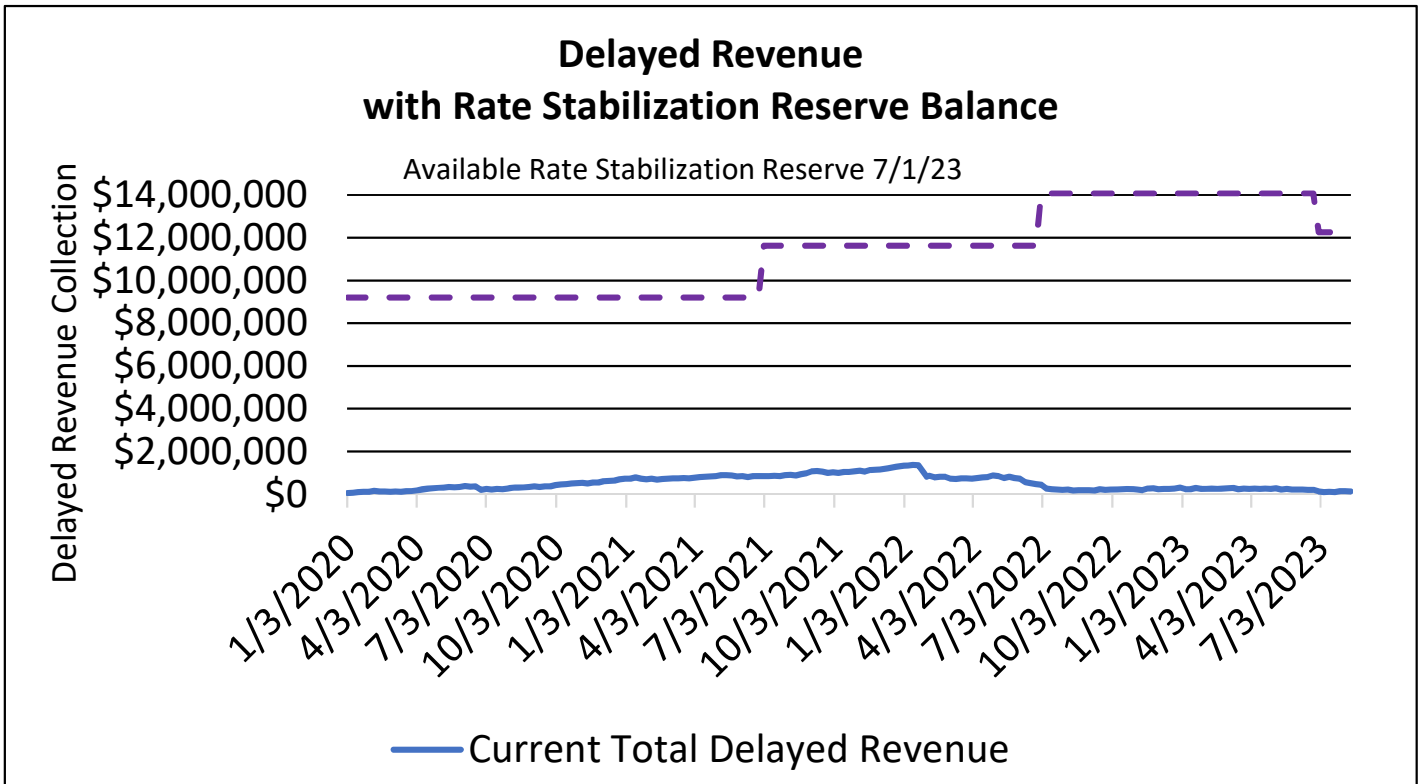
Delayed Revenue Dashboard

Total Delinquent Water Bill Balances over 60 Days Past Due



| As of Date | Delinquent Balance |
|------------|--------------------|
| 5/19/2023 | \$248,422 |
| 5/26/2023 | \$226,184 |
| 6/2/2023 | \$211,606 |
| 6/9/2023 | \$217,485 |
| 6/16/2023 | \$202,222 |
| 6/23/2023 | \$202,294 |
| 6/30/2023 | \$131,758 |
| 7/7/2023 | \$96,860 |
| 7/14/2023 | \$111,115 |
| 7/21/2023 | \$102,864 |
| 7/28/2023 | \$144,030 |
| 8/4/2023 | \$148,466 |
| 8/11/2023 | \$122,310 * |

Balance as a percent of annual revenue = 0.24%



Notes:

- Standard collection processes in place since May 2021 when State's service disconnection prohibition ended.
- Delinquent Balance excludes \$56,141.53 for 101 customers accounts that have entered into a payment plan; the prior month payment plan balance was \$59,950.12 and 103 customer accounts.
- The Low Income Water Assistance Program (LIHWAP) has provided \$222,691.41 in funding to 286 Customers to date.