

**Quarterly Report of One-Time Water Bill Adjustments  
April through June 2023**

Name	Street Name, City	Division	Date of Adjustment	Excess HCF	Amount of Adjustment	Approved by
Marcelo & Gabriela Benitez	Garrett Avenue, Chula Vista	1	4/6/23	88	\$345.71	Staff
Zarra Gutierrez	Roman Way, Chula Vista	3	4/6/23	42	\$146.75	Staff
Jesus Astorga	J Avenue, National City	NC	4/13/23	62	\$249.47	Staff
Ekaterina Stetsenko	D Street, Chula Vista	5	4/18/23	40	\$166.76	Staff
Teanna Ellis	Palm View Drive, National City	NC	4/18/23	60	\$211.66	Staff
Lea Anne Sampsell	F Avenue, National City	NC	4/18/23	163	\$619.77	GM
Rosemary Shannon	Guatay Avenue, Chula Vista	3	4/25/23	92	\$345.06	Staff
Mason Englehart	Earle Drive, National City	NC	4/26/23	175	\$688.04	GM
Maximina Jarin	East 9th Street, National City	NC	4/28/23	53	\$178.01	Staff
Carmen C. Roa	Tremont Street, Chula Vista	2	4/28/23	62	\$234.54	Staff
Kelly Burroughs	Center Street, Chula Vista	4	5/2/23	25	\$112.55	Staff
Karen Robinson	El Capitan, Chula Vista	3	5/4/23	73	\$284.16	Staff
Bertha Llames	2nd Avenue, Chula Vista	4	5/12/23	120	\$436.34	GM
Ana Lucia Avila	J Street, Chula Vista	2	5/12/23	121	\$494.21	GM
Eva Reynoso	Bardaguera Place, Bonita	5	5/17/23	103	\$427.47	GM
Tracy Sitar	East 30th Street, National City	NC	5/18/23	60	\$260.76	Staff
Melvin johnson	Rio Vista, Bonita	5	5/18/23	66	\$301.41	Staff
Edgar A Flores	Oaklawn Avenue, Chula Vista	2	5/25/23	104	\$429.64	GM
Jarrod Duke	East 2nd Street, National City	NC	5/31/23	209	\$855.27	GM
Markoni & Associates	Orange Avenue, Chula Vista	2	6/1/23	79	\$283.80	Staff
Fernando Mercado	Alberta Court, National City	NC	6/1/23	54	\$203.46	Staff
Tamako Yano	Bayview Way, Chula Vista	5	6/19/23	47	\$181.38	Staff
Christian Rodriguez	Rose Drive, National City	NC	6/22/23	60	\$211.66	Staff
David Johnson	Montcalm Street, Chula Vista	3	6/27/23	82	\$357.34	Staff

<b>Total number of accounts given adjustments:</b>	<b>24</b>
<b>Total consumption (HCF) at the discounted rate:</b>	<b>2,040</b>
<b>Total amount of adjustments:</b>	<b>\$8,025</b>
<b>Total billing amount for 4th quarter:</b>	<b>\$10,200,076</b>
<b>Adjustment percent of total billing:</b>	<b>0.08%</b>

**Adjustment Authorization Limit:**  
**Staff - less than \$400**  
**General Manager - less than \$1,500**  
**Board of Directors - Over \$1,500**

**Quarterly Report of Staff Action  
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<b>Name</b>	<b>Street Name, City</b>	<b>Date of Adjustment</b>	<b>Staff Action</b>
Marcelo & Gabriela Benitez	Garrett Avenue, Chula Vista	4/6/23	High consumption audit-Upon arrival, the meter was running 1.2GPM. Was able to speak to Mr. Benitez and believes the leak is in the crawl. The customer received a high consumption notice.
Zarra Gutierrez	Roman Way, Chula Vista	4/6/23	High consumption audit-Upon arrival, the meter was not running. Per the customer, there isn't any landscape watering and the backyard is turf. The same 4 people have lived there for 4 years. Nothing has changed.
Jesus Astorga	J Avenue, National City	4/13/23	Customer had a toilet leak and fixed it the first week of April.
Ekaterina Stetsenko	D Street, Chula Vista	4/18/23	There weren't any notes on this account as to why the bill was higher than normal; however, Rep stated she had a toilet leak.
Teanna Ellis	Palm View Drive, National City	4/18/23	High consumption audit-Upon arrival the meter was running. The landscape didn't appear watered. Left notice with leak tabs.
Lea Anne Sampsell	F Avenue, National City	4/18/23	High consumption audit-Upon arrival the meter was running. Spoke to Mr. Sampsell who stated he's had a toilet leak for about a month. He thought the water was recirculating in tank. He turned off his consumer valve in meter box.
Rosemary Shannon	Guatay Avenue, Chula Vista	4/25/23	Rep spoke to customer and they were aware that they would have a high bill due to a leak under the slab that they had fixed.
Mason Englehart	Earle Drive, National City	4/26/23	Customer mentioned they had a hot water leak. During the adjustment application, he confirmed that it was fixed.
Maximina Jarin	East 9th Street, National City	4/28/23	High consumption audit-Upon arrival, the meter was running at 0.6 GPM. Spoke to owner, Ms. Jarin and gave her leak tablets.
Carmen C. Roa	Tremont Street, Chula Vista	4/28/23	There weren't any notes on this account as to why the bill was higher than normal.
Kelly Burroughs	Center Street, Chula Vista	5/2/23	High consumption audit-Upon arrival, the meter was running 1836 gallons per day. Was able to speak to Mrs Burroughs, she will locate and fix. Mrs Burroughs is aware that 36 HCF have been used in her new bill for the first 11 days mailed April 21, 2023.
Karen Robinson	El Capitan, Chula Vista	5/4/23	High consumption audit-Upon arrival the meter was running. The landscape is green and appears well watered. Spoke with Mr Robison and aware of high bill and will make repairs when they are back in two weeks.

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Bertha Llamas	2nd Avenue, Chula Vista	5/12/23	Even though this account has a high consumption, it didn't flag Rep because they had a previous high consumption but not high enough to alert Rep.
Ana Lucia Avila	J Street, Chula Vista	5/12/23	High consumption audit-Upon arrival, the meter was not running. Rep spoke to tenant who said they did have a leak but the owner fixed it.
Eva Reynoso	Bardaguera Place, Bonita	5/17/23	High consumption audit-Upon arrival, the meter was running 2595 GPD-1.8 GPM. The owner mentioned that they had installed a septic tank and may have hit a line. The ball valve in the box was turned off.
Tracy Sitar	East 30th Street, National City	5/18/23	Customer mentioned they had a broken pipe in backyard. During the adjustment application, she confirmed that it was fixed.
Melvin Johnson	Rio Vista, Bonita	5/18/23	There weren't any notes on this account as to why the bill was higher than normal.
Edgar A Flores	Oaklawn Avenue, Chula Vista	5/25/23	There weren't any notes on this account as to why the bill was higher than normal.
Jarrold Duke	East 2nd Street, National City	5/31/23	High consumption audit-Upon arrival the meter was not running. Spoke to consumer who stated that the hose bib on the side of the property was accidentally turned on and flooded his backyard. No leaks present.
Markoni & Associates	Orange Avenue, Chula Vista	6/1/23	High consumption audit-Upon arrival the meter was running 0.9 GPM. A notice was left with leak tabs on the front gate. Contacted Mr. Castro and informed him of high consumption due to possible leak.
Fernando Mercado	Alberta Court, National City	6/1/23	High consumption audit- Upon arrival, the meter was running 0.375 GPM. Spoke to consumer and he stated he had a leak in the back and he fixed but he thinks it's leaking again. He will check around the property.
Tamako Yano	Bayview Way, Chula Vista	6/19/23	High consumption audit-Upon arrival, the meter was not running and no apparent leaks or watering of landscape. Consumer was unaware of any leaks, and was made aware next bill could be higher if consumption continues in the same manner.
Christian Rodriguez	Rose Drive, National City	6/22/23	Customer stated they had a plumbing issue and repairs were made.

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Name	Street Name, City	Date of Adjustment	Staff Action
David Johnson	Montcalm Street, Chula Vista	6/27/23	High consumption audit-Upon arrival, the meter was running 0.9 GPM and a very wet spot was noticed by irrigation control valves. It appears the leak is outside property. Consumer was made aware and he stated he will make repairs.